



**LIBRARY BOARD OF TRUSTEES MEETING AGENDA
WEDNESDAY, SEPTEMBER 18, 2019
4:00 P.M.**

**Sierra View Library
4001 S. Virginia Street
Reno, NV 89502**

PURSUANT TO NRS 241.020, THE AGENDA FOR THE TRUSTEES MEETING HAS BEEN POSTED AT THE FOLLOWING LOCATIONS: WASHOE COUNTY COURTHOUSE, WASHOE COUNTY ADMINISTRATION BUILDING, DOWNTOWN RENO LIBRARY, INCLINE VILLAGE LIBRARY, NORTH VALLEYS LIBRARY, NORTHWEST RENO LIBRARY, SIERRA VIEW LIBRARY, SOUTH VALLEYS LIBRARY, SPANISH SPRINGS LIBRARY AND SPARKS LIBRARY. FURTHER, IN COMPLIANCE WITH NRS 241.010, THIS NOTICE HAS BEEN POSTED ON THE OFFICIAL WEB SITE FOR THE WASHOE COUNTY LIBRARY SYSTEM AT www.washoecountylibrary.us; and <https://notice.nv.gov>.

SUPPORT DOCUMENTATION FOR ITEMS ON THE AGENDA PROVIDED TO THE LIBRARY BOARD OF TRUSTEES IS AVAILABLE TO MEMBERS OF THE PUBLIC AT THE DOWNTOWN RENO LIBRARY ADMINISTRATION OFFICE, 301 SOUTH CENTER STREET, RENO, NEVADA AND MAY BE OBTAINED BY CONTACTING TAMI GASTON AT 327-8343 OR tgaston@washoecounty.us. WE ARE PLEASED TO MAKE REASONABLE ACCOMMODATIONS FOR MEMBERS OF THE PUBLIC WHO ARE DISABLED AND WISH TO ATTEND MEETINGS. IF YOU SHOULD REQUIRE SPECIAL ARRANGEMENTS FOR ANY TRUSTEE MEETING, PLEASE CONTACT OUR OFFICE AT 327-8341 24 HOURS PRIOR TO THE DATE OF THE MEETING.

THE LIBRARY BOARD CAN DELIBERATE OR TAKE ACTION ONLY IF A MATTER HAS BEEN LISTED ON AN AGENDA PROPERLY POSTED PRIOR TO THE MEETING. DURING THE PUBLIC COMMENT PERIOD, SPEAKERS MAY ADDRESS MATTERS LISTED OR NOT LISTED ON THE PUBLISHED AGENDA. THE OPEN MEETING LAW DOES NOT EXPRESSLY PROHIBIT RESPONSES TO PUBLIC COMMENTS BY THE BOARD. HOWEVER, RESPONSES FROM TRUSTEES TO UNLISTED PUBLIC COMMENT TOPICS COULD BECOME DELIBERATION ON A MATTER WITHOUT NOTICE TO THE PUBLIC. ON THE ADVICE OF LEGAL COUNSEL AND TO ENSURE THE PUBLIC HAS NOTICE OF ALL MATTERS THE TRUSTEES WILL CONSIDER, TRUSTEES MAY CHOOSE NOT TO RESPOND TO PUBLIC COMMENTS, EXCEPT TO CORRECT FACTUAL INACCURACIES, ASK FOR LIBRARY STAFF ACTION OR TO ASK THAT A MATTER BE LISTED ON A FUTURE AGENDA. THE BOARD MAY DO THIS EITHER DURING THE PUBLIC COMMENT ITEM OR DURING THE FOLLOWING ITEM: "BOARD COMMENT – LIMITED TO ANNOUNCEMENTS, STRATEGIC PLAN ACTIVITY UPDATES OR ISSUES PROPOSED FOR FUTURE AGENDAS AND/OR WORKSHOPS."

THE BOARD OF LIBRARY TRUSTEES CONDUCTS THE BUSINESS OF THE WASHOE COUNTY LIBRARY SYSTEM DURING ITS MEETINGS. THE PRESIDING OFFICER MAY ORDER THE REMOVAL OF ANY PERSON WHOSE STATEMENT OR OTHER CONDUCT DISRUPTS THE ORDERLY, EFFICIENT OR SAFE CONDUCT OF THE MEETING. WARNINGS AGAINST DISRUPTIVE COMMENTS OR BEHAVIOR MAY OR MAY NOT BE GIVEN PRIOR TO REMOVAL. THE VIEWPOINT OF A SPEAKER WILL NOT BE RESTRICTED, BUT REASONABLE RESTRICTIONS MAY BE IMPOSED UPON THE TIME, PLACE AND MANNER OF SPEECH. IRRELEVANT AND UNDULY REPETITIOUS STATEMENTS AND PERSONAL ATTACKS WHICH ANTAGONIZE OR INCITE OTHERS ARE EXAMPLES OF SPEECH THAT MAY BE REASONABLY LIMITED.

THE LIBRARY BOARD OF TRUSTEES MAY TAKE AGENDA ITEMS OUT OF ORDER, CONSIDER TWO OR MORE ITEMS IN COMBINATION, REMOVE ONE OR MORE ITEMS FROM THE AGENDA OR DELAY DISCUSSION ON AN ITEM.

The Board of Trustees may take action only on the items below that are preceded by the words "For Possible Action." The Board will not take action on any other items.

- 1) Roll Call
- 2) Public Comment and Discussion Thereon – Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
- 3) Approval of Meeting Minutes
 - a. *For Possible Action:* Approval of Minutes from the Library Board Meeting of August 21, 2019
- 4) Old Business
None
- 5) New Business
 - a. *For Possible Action:* Presentation of Certificate of Appreciation to Volunteer Thomas Feeney
- 6) Reports
 - a. Library Director's Report
 - b. Sierra View Library Report on Programs, Activities and Operations
 - c. Monthly Technology Update
 - d. Collections Update
 - e. Youth Services and Library Events Update
 - f. Tacchino Trust Expenditure Update
 - g. Board Task Report Update
- 7) Staff Announcements - Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.
- 8) Public Comment and Discussion Thereon – Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
- 9) Board Comment – Limited to Announcements, Strategic Plan Activity Updates or Issues Proposed for Future Agendas and/or workshops
- 10) Adjournment

**LIBRARY BOARD OF TRUSTEES MEETING MINUTES
WEDNESDAY, AUGUST 21, 2019
4:00 P.M.**

The Board met in regular session at the Incline Village Library, 845 Alder Avenue, Incline Village, NV 89451

Chair Holland called the meeting to at 4:00 pm.

1) ROLL CALL

Board Members Present: Amy Ghilieri (via phone), Wayne Holland, Zanny Marsh, Ted Parkhill, Jean Stoess

Board Members Absent: None

County Staff Present: District Attorney Herb Kaplan

Public Present: None signed in

2) PUBLIC COMMENT

None

3) APPROVAL OF MEETING MINUTES

a. APPROVAL OF MINUTES FROM THE LIBRARY BOARD MEETING OF JULY 17, 2019

On motion by Trustee Stoess, seconded by Vice Chair Marsh, motion which duly carried, the Board approved the meeting minutes from July 17, 2019. All in favor, none opposed.

4) OLD BUSINESS

None

5) NEW BUSINESS

a. APPROVAL OF APPLICATION BY PAM LARSEN FOR A BOARD SCHOLARSHIP

Director Scott noted that Pam Larsen has entered the Library Certification program and is requesting reimbursement. He stated this is good for employee and public relations.

Upon questioning by the Vice Chair Marsh, Director Scott confirmed this was the first on this year and stated that there are two policies, one Washoe County and one Library, in which employees have the ability to request reimbursement for education if budget allows. He also noted that he had increased this budget from \$10,000 to \$30,000 this year.

On motion by Vice Chair Marsh, second by Trustee Parkhill, motion with duly carried, the Board approved the request for \$2,000 reimbursement for professional development. All in favor none opposed.

6) REPORTS

a. INCLINE VILLAGE LIBRARY REPORT ON PROGRAMS, ACTIVITIES AND OPERATIONS

Incline Village Branch Manager John Crockett introduced a PowerPoint presentation which has been added to the Board packet. Mr. Crockett provided a detailed report with elements separated by Strategic Plan initiatives followed by highlighting increase of 5 hours weekly (opening at 10am beginning in September 2019) and changes in Incline Village staffing.

Vice Chair Marsh stated Mr. Crockett's report was well done.

Chair Holland stated the presentation demonstrated how Incline Village Library is putting as many resources outside the library as well as inside.

b. MONTHLY TECHNOLOGY UPDATE

Access and Systems Librarian Nancy Keener provided an oral report at the meeting, stating her updates were short this month, limited to fixing broken or non-functioning equipment. She highlighted the following:

- AMH (Automated Materials Handler) bidding contractors had a walk-through on August 7, with bids due today. She has nothing further on this yet
- Library Systems Staff decided they will be creating a new server that will contact the machines after looking at other options and have been working on that.
- Staff Computer Refresh: The County has changed the process in which they are handling change out of staff computers, which requires more work on Library System staff. Systems staff now have to create images and push them out where this was done by the County before. They have started today at South Valleys.
- Virtual Reality (VR): There are more VR devices in the branches with appreciate to funding through Friends of Washoe County Library (FWCL). They are also getting more programming for the devices.

Upon questioning by the Board, Ms. Keener:

- Confirmed that there are facilitators for VR at each branch and that VR is not something patrons will be doing on their own.
- Confirmed that she has personally tested the VR programming and it is very realistic and quite amazing.
- They are trying to spark interest in kids with programs that include space and moon adventures.
- Stated that the thank you letter at the back of the packet was a library program and not the same as the VR experiences.

c. COLLECTIONS UPDATE

Collection Manager Debi Stears provided an oral report. She highlighted the following:

- Summer Reading Program (SRP) numbers show slight increase of 2-5% between last year and this year.
- Incline Village quarterly statistical includes circulation increase for Lucky Day items.
- Noted that children's non-fiction checkouts increased system-wide.

- Discussed recent visit to the Washoe County Jail Library and how the Library System is looking at ways to support approved material selection for the collection.
- Informed the Board about staff discussion about possibly creating a core collection of children's materials that do not float between branches.
- Expressed her excitement for the Library System winning 6 new ebook titles for author J.D. Salinger, who did not authorized his creations to be released in electronic versions. This is a recent change in philosophy through the author's son.

d. **YOUTH SERVICES AND LIBRARY EVENTS UPDATE**

Youth Services and Library Events Beate Weinert and Judy Hansen introduced themselves to the Board and presented the PowerPoint presentation included in the Board packet. The highlighted several of the programs held over the summer including Summer Reading Program results.

Chair Holland observed that the goals in the presentation look tremendously successful despite reporting of slight increase.

Upon questioning by Trustee Parkhill, Ms. Weinert stated that the Library System would be using Library Aware software to send out a survey and the list of recipients comes from emails provided during sign up. She clarified that patrons had the option to opt out at sign-up and those individuals will not receive the survey.

e. **TACCHINO TRUST EXPENDITURE UPDATE**

Director Scott noted the ledger had been provided as previously requested by the Board as part of the quarterly reports. He stated that Tacchino funds have been spent about halfway and the Library is hoping that the County will provide the required provision next budget cycle.

Chair Holland asked the Board if there is any reason for the Library System to provide the ledger or if the summary was sufficient for future reports. The Board agreed the summary is sufficient from this point on.

f. **QUARTERLY FINANCIAL REPORT**

Director Scott stated that most of the expenses in the last quarter were due to expenditures out of the Tacchino Trust. He said there were many expenditures related to Maker services but the rest was average.

Trustee Parkhill stated the format works and thanked the Library System.

Upon questioning by Chair Holland, Director Scott stated that the Tacchino Trust funds still require a County match and that he is hoping for carpeting for Sparks and Northwest Libraries, but is working with the County for a new quote. He said that if the quotes come in under \$100k, the Library System and County should be able to come up with another way to fund the projects to meet the match without going through the Capital Improvement Project (CIP) process.

Chair Holland thanked Director Scott stating this information is for good for the record.

g. QUARTERLY STATISTICAL REPORT

Director Scott stated the quarterly statistical reports show nothing unusual and that circulation is mostly flat although it jumped in May and went back down in June.

Collection Manager Debi Stears introduced herself and explained that some of the staff that report numbers were on leave and those numbers were not fully reported. She explained circulation numbers like e-book and audio were included but that some of the databases (Learning Express, Tumblebooks and RB digital) were missed and will be added. She also noted that usage is generally higher during the school year because the school district utilizes library resources.

h. BOARD TASK REPORT UPDATE

Upon questioning by Chair Holland for task updates, Trustee Parkhill stated that had not contacted Director Scott for the noted task from the July meeting as he had been out of the country.

Director Scott stated most of the updates have been delayed to September and provided the following information:

- Legal Counsel Herb Kaplan, Acting County Manager David Solaro and he would be putting a summary report for the completed Leadership training.
- It has been a busy summer, but he will be checking back in the County Security Administrator Ben West for an updated security report.

Chair Holland requested that a task be added to ensure the Board is updated every other month with trending and scale information of costs for digital materials in comparison to physical materials.

7) STAFF ANNOUNCEMENTS

Assistant Library Director Joan Dalusung informed the board that some staff members would be attending an all-day Active Shooter training on September 9, 2019 at the Regional Public Safety Training Center.

At the request of the Board, Sparks Branch Manager Corinne Dickman briefly spoke upon the tremendous success of the Drag Queen Storytime. She stated that is it not often staff is called upon to defend the purpose a public library serves in their communities and although there were times staff felt beat up, it provided a rare opportunity to have conversations about diversity and the mission of the Washoe County Library System. She closed out stating that she had completed an after action report after the event and had submitted it to Administration.

Vice Chair Marsh thanked staff for the professionalism and enthusiasm displayed as each piece came together. She said it was well done and as a Trustee she could not say enough about the professionalism of library staff.

8) PUBLIC COMMENT

None

9) **BOARD COMMENT**

Trustee Parkhill thanked Beate Weinert and Judy Hansen for their presentation stating it was good today and he liked seeing the statistics reporting how the program was received. He also stated he agreed with Vice Chair Marsh on how amazing the Library System handled the Drag Queen Storytime.

Vice Chair Marsh requested the Library System invite Dr. Rebori to a future meeting to provide a summary on how the Leadership training was put together and talk the Board through the process to feel better informed.

Chair Holland complimented the Explorer booklets.

Director Scott stated the Explorer booklets are a good improvement over past methods of providing program information.

10) **ADJOURNMENT**

Chair Holland adjourned the meeting at 6:11 pm. He thanked everyone for their reports.

TO: Washoe County Library Board
FROM: Jeff Scott, Library Director
RE: Library Director's Report
DATE: September 18, 2019

Nevada Library Association Conference 2019: Libraries Build Bridges!

Conference will be held November 2-4, 2019 at the Downtown Reno Renaissance Hotel
Schedule is online: <https://nla2019.sched.com/>

Assistant Library Director Joan Dalusung as the conference chair has done a commendable job as the Conference Chair and we have a wonderful set of programs for Downtown Reno.

Reno Pop Culture Con November 8-10 <https://renopopculturecon.com/>

This is the inaugural year for this event. This is brought to you from the same people who put together Denver Comic Con. Washoe County Library is involved with some of the planning and booth details. We have helped connect them with education leaders as well as speakers in Reno.

MacMillan Books embargo

MacMillan recently announced an e-book embargo for libraries. The American Library Association recently launched a campaign to protest this called eBooksforAll.org and sent a press release here:

<http://www.ala.org/news/press-releases/2019/09/ala-launches-national-campaign-against-e-book-embargo>

Beginning November 1, 2019, Macmillan Publishers will allow libraries to purchase only one copy of each new e-book title for the first eight weeks after a book's release.

As a board we have been discussing the increase in e-book usage over the past two years with double digit increases. Our campaign last year resulted in more library card sign-ups and usage. For every dollar we spend we get that right back in multiple circulations. We have also spend Collection Development funds from the Nevada State Library just to satisfy the long holds list that has developed.

What MacMillan is proposing is to sell the libraries just a single copy of an e-book for a two month period. Whether the book has one hold or 30 holds, we will still be restricted to one copy. The purpose behind this is to create more friction with our patrons so that they will be forced to purchase a copy of the book rather than get the book through their tax supported public library. This furthers the divide in our community between those who have means and those who do not. These decisions hurt our community and I would encourage everyone to sign the petition to get MacMillan to rescind this policy.

<http://www.ebooksforall.org/>

TEDX UNR @ Your Library

Washoe County Library System is gearing up again to host the live-stream of the local TEDX UNR. Preliminary date is set for February 29, 2020.

<https://tedxuniversityofnevada.org/events/tedxuniversityofnevada-2020/>

United Way Pace Setter Community

Washoe County Library System is part of the Northern Nevada Reading Coalition (run by United Way of Northern Nevada and the Sierras) and was recently awarded as a Pacesetter Community by the Grade Level Reading Coalition.

<https://thisisreno.com/2019/07/united-way-of-northern-nevada-and-the-sierra-%E2%80%A8receives-prestigious-national-award/>

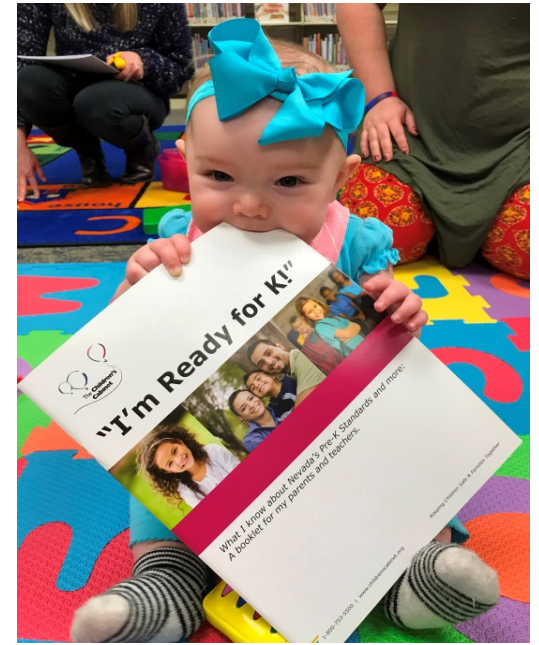
Service Team Presentation Rotation to LBOT

You will start to see more of our fantastic service teams presenting to LBOT you can get a good idea of all the hard work that goes into making Washoe County Library System a great library. YSLE will still be monthly. KOHA/Circulation, Reference Training and Technology (RTT), Maker, Marketing and Communication (MARCOM). You will see that in your board packet.

Sierra View Library & Duncan Traner Library

Annual Branch Report 2019





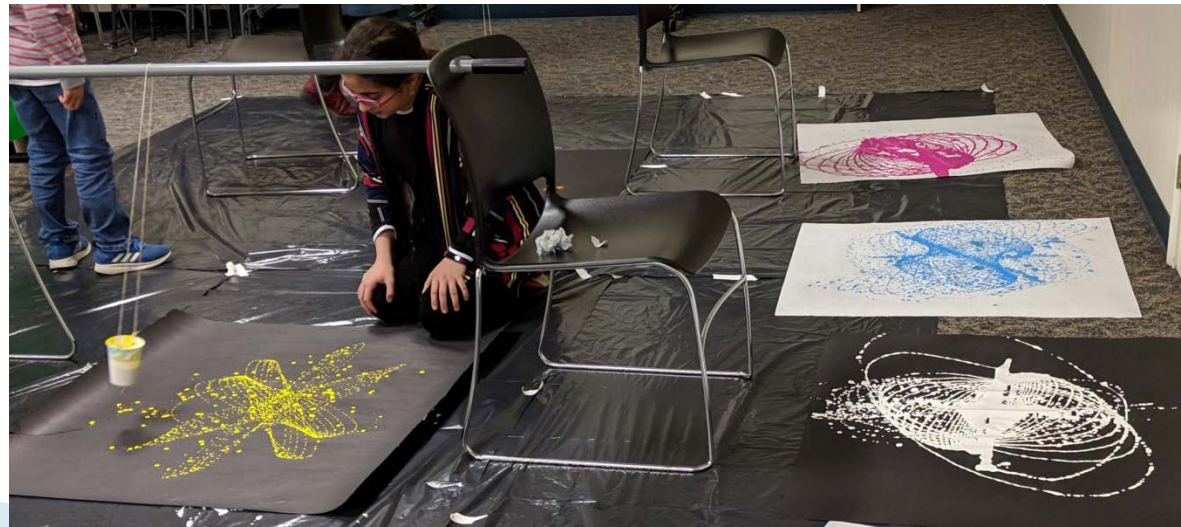
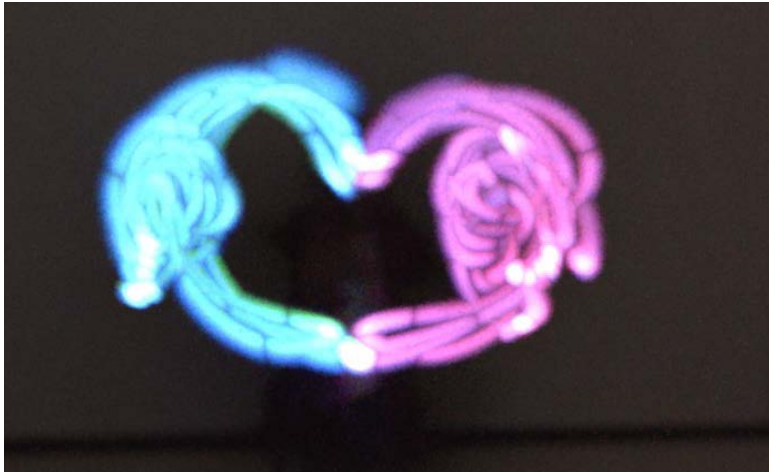


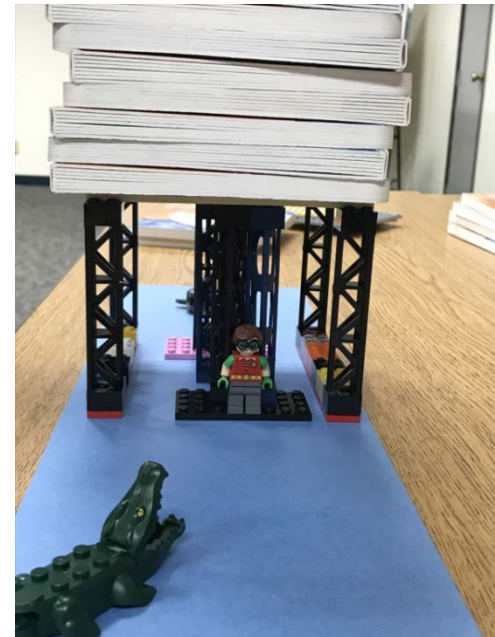




Washoe County
Library Provides
Opportunities to
Express Creativity

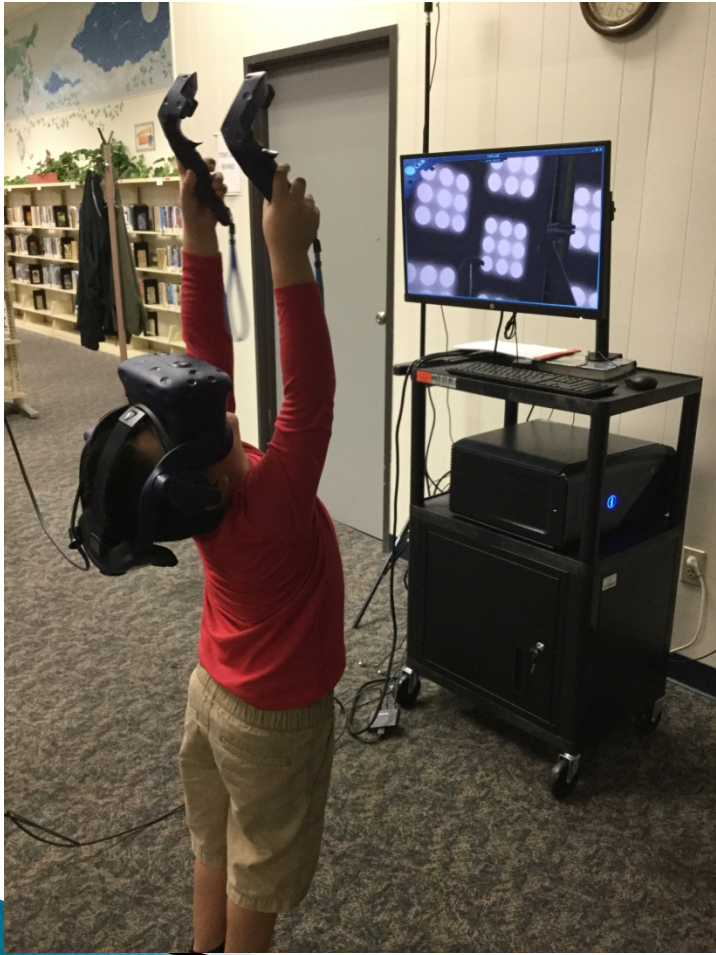






Washoe County
Library Wants
Residents to
Know Their
Community





TO: Washoe County Library Board
FROM: Nancy Keener, Systems and Access Librarian
RE: Monthly Technology Report
DATE: September 18, 2019

Update on Technology at WCLS September 2019

Koha

The Koha-US conference begins today in Pueblo Colorado.

John Andrews and Turi Becker will be doing presentations on creating good patron searching in the catalog and using reports to improve the collection.

Koha-US users group was formed in 2014, with the mission to share information and training among its libraries and to collaborate on new Koha enhancements.

AMH

We are waiting on POs to be issued and will soon have a timeline for our contractor work.

Collection code and location code changes for the sorting set-up are being reviewed.

Staff Computer Refresh

RN staff received new Windows 10 PCs.

Friends Allocation

Some Friends Allocation money was spent to give Sierra View an 85 inch smart TV on a rolling cart for their programs.

Collection Report

September, 2019

eBook Pricing

- One Copy/One User Model
- Initial cost was high ~\$84/copy
- We own forever

The screenshot shows a library catalog entry for the eBook 'Origin' by Dan Brown. The entry includes the following information:

- Title:** Origin
- Format:** A Novel
- Author:** Robert Langdon
- Series:** Dan Brown, Paul Michael
- Publisher:** Books on Tap - Penguin, Random House Audio Publishing Group | Random House
- ISBN:** 9781101322077
- Subject:** Adult Fiction, Suspense, Thriller, Fiction: Action & Adventure, Fiction: Thrillers - Suspense, Fiction: Thrillers - Technological
- Language:** English
- Online Date:** 03/20/2010
- Reviews:** 3 Reviews
- Price:** \$95.00 (Original price: \$95.00)
- Options:** OverDrive MP3, OverDrive Listen
- Buttons:** ADD TO NEW CART
- Statistics:** Own CC/DL: 11, Own MA: 0, Own SU: No, Own CPC: No, Lucky Day copies: 0, Out: 9, All holds: 0, Suspended holds: 0, Holds ratio: 0, Total checkouts: 634

Metered Access

- Lower upfront cost
- License expires after set number of checkouts or time period

Preorder: The Dutch House
 A Novel
 Ann Patchett
 HarperCollins Publishers Inc | HarperCollins | HarperCollins e-book
 Adult Fiction
 Literature
 Fiction - Literary
 Fiction - Coming of Age
 FICTION - Family Life - General
 Language(s) English
 On-sale date: 3/24/2019
 Street date: **Estimated 9/24/2019**

Unit(s) 1 **ADD TO NEW CART**
Estimated \$27.99
 MA: 76 checkouts \$27.99
 Adobe EPUB

This is a preorder title. If you purchase it now, it will be added to your OverDrive website so your end users can start placing holds. You will not be invoiced until its street date. Metadata (price, street date, etc.) may change as the title is finalized by the publisher.

Own OC/OU: 0 ● Own MA: 1 Own SU: No Own CPC: No Lucky Day copies: 0 All holds: 39 Suspended holds: 1 Holds ratio: 38

The Goldfinch
 A Novel
 Donna Tartt
 Macmillan Digital Inc | Little, Brown and Company
 Adult Fiction
 Literature
 Fiction - Literary
 Fiction - Coming of Age
 FICTION - Family Life - General
 Language(s) English
 On-sale date: 9/16/2013
 Street date: 10/22/2013
 Text complexity: Grade 5
 Interest level: UG Upper grades (9th-12)
 ATOS book level: 6.8

Unit(s) 1 **ADD TO NEW CART**
\$65.00
 MA: 24 months \$65.00
 Kindle Book
 OverDrive Read
 Adobe EPUB

● Own OC/OU: 9 Own MA: 0 Own SU: No Own CPC: No Lucky Day copies: 0 Out: 0 All holds: 56 Suspended holds: 2 Holds ratio: 6 ● Total checkouts: 1007

The Testaments
 The Sequel to The Handmaid's Tale
 Margaret Atwood
 Random House, Inc | Knopf Doubleday Publishing Group | New A. Testes
 Adult Fiction
 Fantasy Literature Science Fiction
 Fiction - Literary
 Fiction - Science Fiction - General
 Fiction - Dystopian
 Language(s) English
 On-Mkt date: 3/11/2019
 Street date: 9/10/2019

Unit(s) 1 **ADD TO NEW CART**
\$55.00
 MA: 14 months \$55.00
 Kindle Book
 OverDrive Read
 Adobe EPUB

Own OC/OU: 0 ● Own MA: 11 Own SU: No Own CPC: No Lucky Day copies: 0 Out: 11 All holds: 88 Suspended holds: 2 Holds ratio: 78.2 ● Total checkouts: 13

Managing Expired Licenses

Trickster's Point
Cork O'Connor Series, Book 12
Cork O'Connor
William Kent Krueger
Simon & Schuster, Inc. Adult EBook

Adult Fiction
Mystery, Suspense
Fiction - Mystery & Detective - Private Investigator
Fiction - Thrillers - Suspense
Fiction - Thrillers - Crime
Language(s): English
On-line date: 8/22/2012
Street date: 8/21/2012

UNITS: 1 ADD TO NEW CART

\$39.99
MA: 24 months
\$29.99

Kindle Book
 OverDrive Read
 Adobe EPUB

SAMPLE

3 Reviews

All holds: 3 Suspended holds: 0 Total checkouts: 20

MacMillan current plan

Under Currents
A Novel
Nora Roberts
Macmillan Publishers - St. Martin's Publishing Group - St. Martin's Press

Adult Fiction
Literature - Romance - Suspense
Fiction - Romance - Suspense
Fiction - Thrillers - Suspense
Fiction - Contemporary Women
Language(s): English
On-line date: 1/9/2019
Street date: 1/9/2019

UNITS: 1 ADD TO NEW CART

\$60.00
MA: 8 copies of 50 (6 checkouts or 24 months)
\$40.00

Kindle Book
 OverDrive Read
 Adobe EPUB

SAMPLE

4 Reviews

Own OCLC: 0 Own MA: 11 Own SU: No Own CPC: No Lucky Day copies: 0 Out: 11 All holds: 70 Suspended holds: 1 Holds ratio: 6.27 Total checkouts: 62

MacMillan Embargo

Preorder: The Rise of Magicks
Chronicles of The One, Book 3
Chronicles of The One
Nora Roberts
Macmillan Publishers | St. Martin's Publishing Group | St. Martin's Press

Adult Fiction
Fantasy | Romance | Thriller
Fiction | Fantasy | Paranormal
FIC/FI/F: Romance | Paranormal | Overdrive
Fiction | Trilogies | supernatural
Language(s) English
On-sale date: 0 20 2010
Street date: Estimated 11/20/2010

Estimated \$60.00

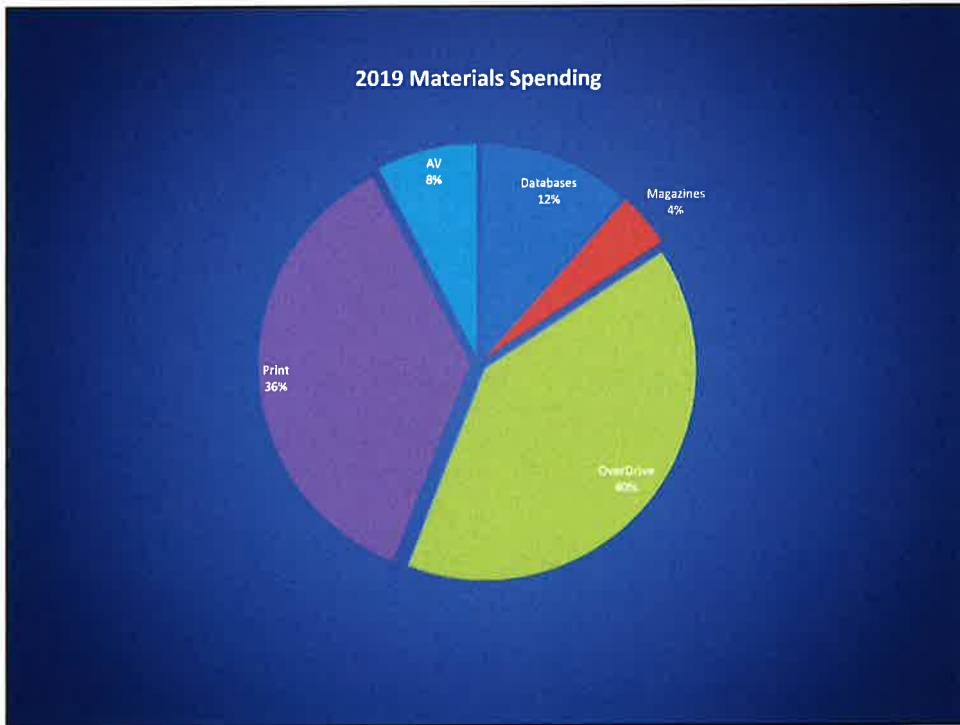
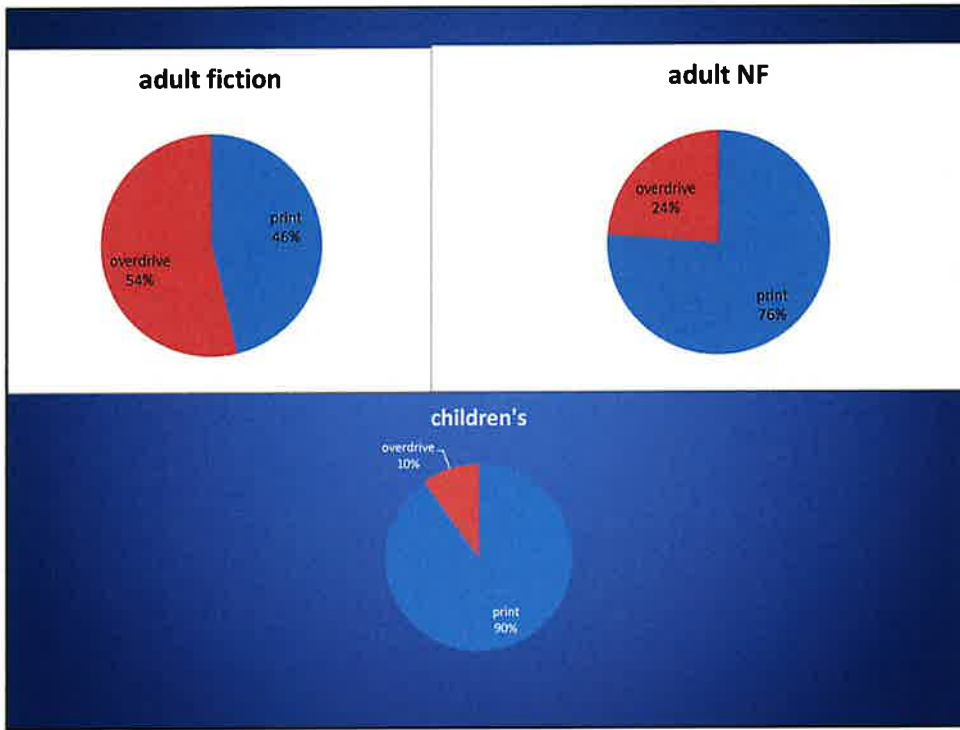
MA: Total of 52 checkouts or 24 months \$60.00

This is a preorder title. If you purchase it now, it will be added to your OverDrive website so you and users can start placing holds. You will not be notified until its street date. Metadata (price, street date, etc.) may change as the title is finalized by the publisher.

Own OCIOU: 0 Own MA: 4 Own SU: No Own CPC: No Lucky Day copies: 0 All holds: 75 Suspended holds: 1 Holds ratio: 18.5

Checkouts per \$1 spent

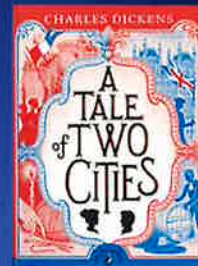
- **Physical Materials**
- Adult books = 2.02 checkouts
- Children's Books = 3.33 checkouts
- Movies and Music = 5.3 checkouts
- **Electronic Materials**
- Adult titles = 1.27 checkouts
- Children's titles = 1.36 checkouts



Sierra View Trends

- 16% increase in children's circulation
- Heavily weeded out stale children's copies
- Restocked shelves with Reno inventory
- Displays driving checkouts for youth and adults
- Baby Lapsit Program

A Tale of Two Cities



Urban Branches

- High DVD use
- High computer use
- Checkouts from browsing

Suburban Branches

- Higher book use
- Checkouts from holds
- Volunteer hours
- High children's book use
- High turnover



W A S H O E C O U N T Y
LIBRARY SYSTEM
www.washoecountylibrary.us

Our Mission ... is to connect people with information, ideas and experiences to support an enriched and engaged community, one person at a time.

Connect, Gather, Explore

WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



This the not the library
you remember.
It's even better!

Libraries really are the gates to the future. - Neil Gaiman



EARLY

LITERACY




TumbleBook™
Library

e-books
for
e-kids™



1000 Books
Before Kindergarten

Read it and Reap!

storytime

15+ times per week

Connect, Gather, Explore

WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



21st Century Education Support



Science | Technology | Engineering | Arts | Mathematics



Connect, Gather, Explore
WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



[Database OPAC](#)

[Brainfuse](#)

[Learning Express](#)

Research Databases



NoveList



WORLD BOOK

explora
An EBSCO Experience



Connect, Gather, Explore

WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



eBook, Audiobook, & Digital Magazine Downloads



Connect, Gather, Explore
WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



Lifelong Learning



Connect, Gather, Explore
WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



[Mango](#)

[Driving Test](#)

[Discover & Go](#)

[Lynda](#)

[JobNow](#)

Community Resources

- Wi-Fi
- Computer Access
- Meeting Spaces
- Computer Classes
- Tech Cafés
- Printing, Copying & Faxing





theQUAD
DOWNTOWN RENO LIBRARY
makerspace
WASHOE COUNTY LIBRARY SYSTEM

3D Printer



Soldering



Laminator



Button Machines



Leather Crafting



Heat Press




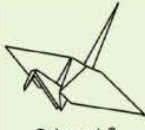




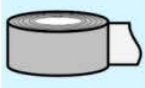



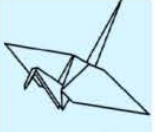




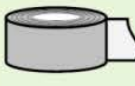
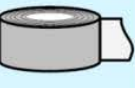








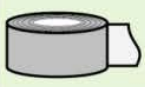


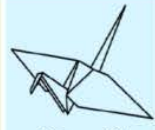



Sewing



Gather ♦ Create ♦ Invent ♦ Explore



Makerspace Idea Boxes

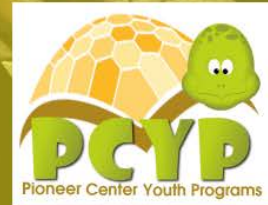
	Downtown Reno	Sparks	Spanish Springs	North Valleys	Northwest Reno	Incline Village	South Valleys	Sierra View
June/July	 Mad Mattr®	 Origami & Paper Art	 Zip, Zap, Zing	 Sew, Stitch, Wrap, Weave	 Bead On	 Sound of Science	 Duct Tape Creations	 Mini Gardens
Aug/Sep	 Mini Gardens	 Mad Mattr®	 Origami & Paper Art	 Zip, Zap, Zing	 Sew, Stitch, Wrap, Weave	 Bead On	 Sound of Science	 Duct Tape Creations
Oct/Nov	 Duct Tape Creations	 Mini Gardens	 Mad Mattr®	 Origami & Paper Art	 Zip, Zap, Zing	 Sew, Stitch, Wrap, Weave	 Bead On	 Sound of Science
Dec/Jan	 Sound of Science	 Duct Tape Creations	 Mini Gardens	 Mad Mattr®	 Origami & Paper Art	 Zip, Zap, Zing	 Sew, Stitch, Wrap, Weave	 Bead On



Programs & Events



Spellbinders



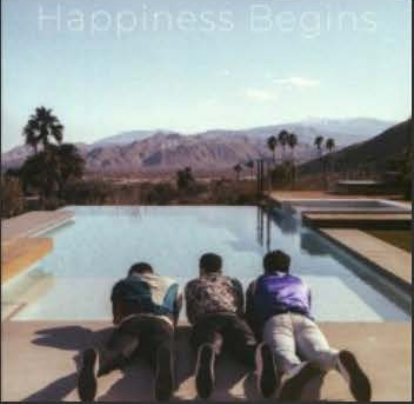
COMMUNITY
FOUNDATION
of Western Nevada



Connect, Gather, Explore

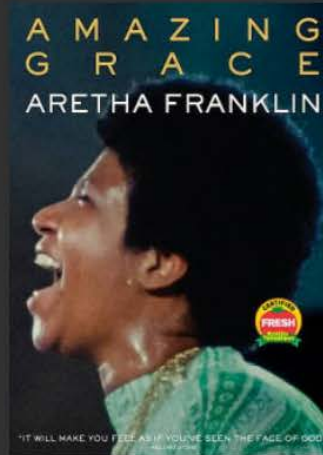
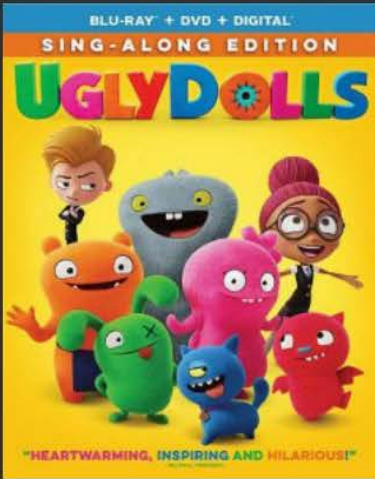
WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



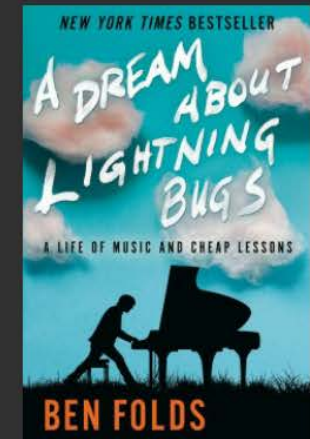
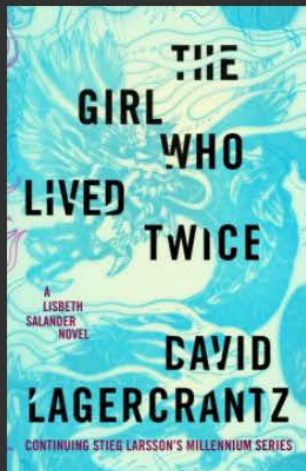
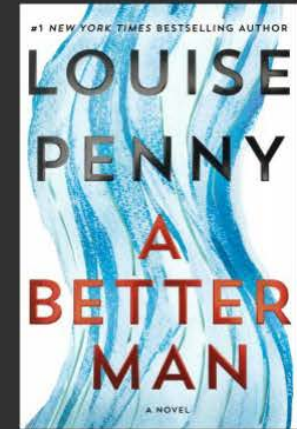
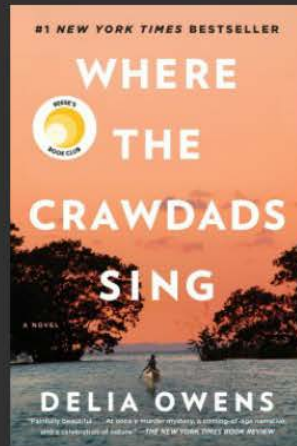
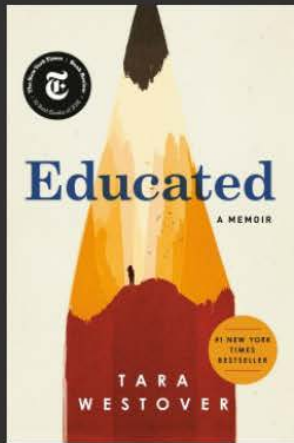


JUST RELEASED

music CDs



JUST RELEASED *Blu-Ray & DVDs*



JUST RELEASED

Books, too!



Connect, Gather, Explore

WASHOE COUNTY LIBRARY SYSTEM washoecountylibrary.us



Gaston, Tamara

From: Hansen, Judy
Sent: Thursday, September 12, 2019 3:08 PM
To: Library - YSLE Leads
Cc: Library - Leadership Team
Subject: SRP 2019 Patron Survey

Hello,

We just sent out our SRP 2019 Patron Survey to 2,508 SRP participants yesterday afternoon. There have been 77 responses so far.

Since we will start planning for SRP 2020 in November, this survey will help us guide us in the right direction with some of our decisions.

We asked our patrons to tell us their favorite part about the Summer Reading Program, and here are some of the comments:

My daughter enjoys reading, as do I, but both of us enjoy the incentive and the "competition" she really wanted to read more minutes than I did!

It's a really fun way to get kids motivated to read. We were at the library so much this summer! Thank you for such a great program!

The library events were fantastic, allowing us to meet people in the community while participating in engaging activities

I want to thank Morgan, John, and Beate for their help in putting this survey together.

With appreciation,



Judy

Judy Hansen
Youth Services and Events Librarian|Washoe
County Library System
jhansen@washoecounty.us | Office: 775.327.8318
301 S. Center Street, Reno, NV 89501

TO: Washoe County Library Board
FROM: Jeff Scott, Library Director
RE: Tacchino Trust Expenditure Update
DATE: September 18, 2019

Background: The Library Board of Trustees receives regular monthly updates regarding the status of expenditures from the Tacchino Trust bequeathment to the Washoe County Library System.

There were no expenditures for the month of August 2019.

To date, Tacchino Trust funds has expended a total of \$471,768.72 with \$99,999.18 of those funds spent on Children's Materials.

The total Tacchino Trust funds available the beginning of September 2019 is \$440,481.28.

Recommendation and Suggested Motion: This agenda item is informational and does not require any action.

LIBRARY BOARD OF TRUSTEE TASK RECORD/FOLLOW-UP

ITEM 6g

FY2019/20

DATE ASSIGNED	TRUSTEE	TASK / AGENDA ITEM REQUESTED	ANTICIPATED COMPLETION	DATE COMPLETED
8/21/19	Chair Holland	Requested task to be added for a reminder that the Board would like to see reporting every other month of costs of digital items to physical items with trending and scale	September/October 2019	
8/21/19	Vice Chair Marsh	Requested Dr. Rebori attend future meeting to provide a summary of how the training process went	October 2019	
7/17/19	Trustee Parkhill	Will follow up directly with Director Scott regarding questions for Library Events and Programming Policy clarification, program advertisement, brochure advertisement and the volunteer groups excluded from the brochure	Before August September 2019	
2/20/19	Not Applicable	Assistant County Manager Solaro to return to Board in Summer to Fall 2019 to report progress upon Leadership Training	August/September October 2019	
2/20/19	Trustee Parkhill	UPDATE: Request update on Security Report from February Meeting for update and proactive trainings for Library personnel in light of shooting at library in Sacramento	None provided – After beginning of FY19/20- November	
12/19/18	(Past) Chair Alderman	Tracking of children using issued children's cards is a great start to building metric for Growing Young Readers Strat Plan Initiative – added on request to Board Task Record for tracking (Nancy/Debi)	June Sept 2019 - to allow for completion of Library card signup	
12/19/18	(Past) Chair Alderman	Chair Alderman requested baseline metrics for Downtown Reno from now through completion of renovation for comparisons – moved to August for clearer information since remodel completed June 2019 – <u>Postponing this until May 2020 will allow for 1 year of statistical data</u>	August September 2019 May 2020	

LIBRARY BOARD OF TRUSTEE TASK RECORD/FOLLOW-UP

ITEM 6g

FY2019/20

12/19/18	Trustee Holland	Requested a future agenda item on how change of public hours is progressing - moved to August for clearer information since remodel completed June 2019, which affected public hours Postponing this until May 2020 will allow for 1 year of statistical data	None provided – July or August September 2019 May 2020	
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Dear Julie and all librarians,

FYI
Aug. 16, 2019

I want to say thank you and thank
to all librarians. ^{to you} ^{you}

Today is the last day to come Story
Time. The youngest kid, Hama is going to
Kindergarten from next week,

We started to join Story Time 7 years
ago when Justin was 2!

At first, he was always crying and he
even could not come in the room.

But you talked with ~~him~~ him every time,
and finally you made him like to join Story
Time!

I almost gave up but you and other librarians
made my kids loves books.

Your job is wonderful job!

The Lord bless you
for showing this kindness.

II SAMUEL 2:5 NIV

A Little Note of Thanks

Reading is great! You can go to
another world without tickets!

I hope you all continue to introduce
a wonderful world to kids!

Thank you so much again
to you and all librarians!

See you sometime in the another
fun event at the library!



yuki
Sloyan

